

# SEWER REBATE PROGRAM

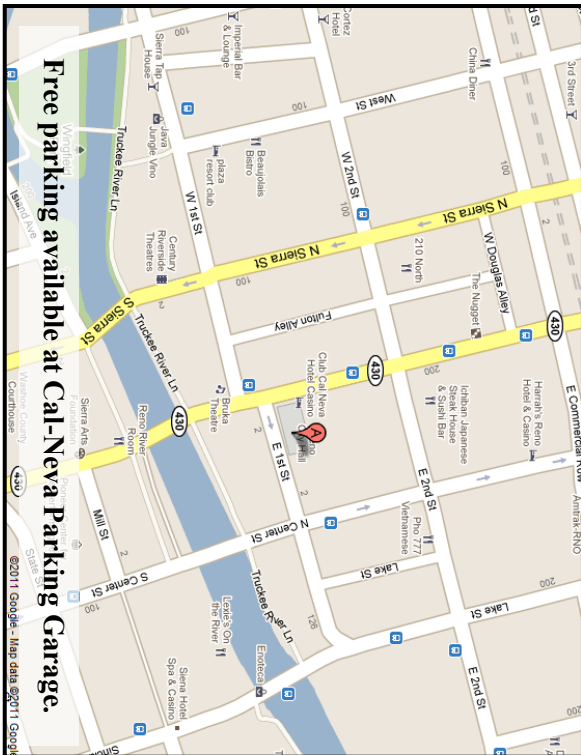
## CONTACT INFORMATION

### In-Person

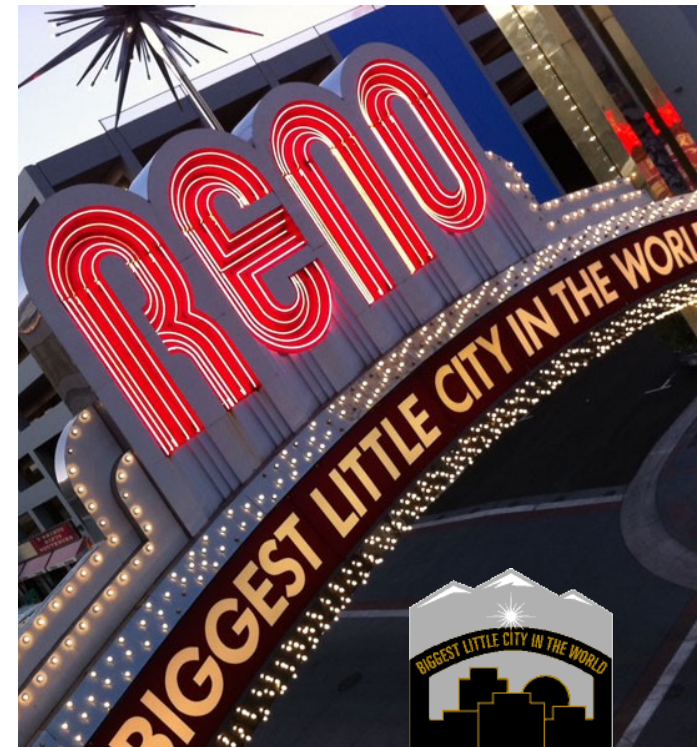
Reno City Hall  
1 E First Street - 2nd Floor  
(775) 334.2365  
Monday - Friday  
9:00 AM - 4:00 PM

### Mailing Address

Reno Sewer Rebate Program  
PO Box 1900  
Reno, NV 89505-1900



Reno.gov



Reno.gov

**If you are a City of Reno resident and a property owner or renter, and you are receiving benefits from one of the following:**

- The Nevada State Welfare Division Low Income Home Energy Assistance Program (LIHEA)
- Social Security Disability Income (SSD) due to a disability (until full retirement age is reached)
- Supplemental Social Security Income (SSSI)
- Veterans Administration Disability (VA) benefits due to a disability (Veteran only)

You may also be eligible for a sewer rebate from the City of Reno.

Please provide the annual letter of determination of benefits showing LIHEA, SSD, SSSI or VA disability. Documents must be dated within the LAST twelve (12) months. Unfortunately the State of Nevada will not verify LIHEA participation for the City of Reno.

**RENTERS:** In order to qualify, you must provide your rental/lease agreement and latest rent receipt.

Tenants of hotels and motels do not qualify for the City of Reno Sewer Rebate Program.

**PROPERTY OWNERS:** If your sewer account is delinquent and you are eligible for a rebate, your rebate will be applied to your delinquent sewer account.

The City of Reno is rebating \$130 per household to eligible applicants. **Funds will be disbursed on a first come/ first serve basis.**

The rebate will be issued to only those eligible applicants who apply during the period of July 1, 2013 to August 30, 2013. **Applications will not be accepted until July 1, 2013 and those submitted after August 30, 2013 will not be eligible.**

You must complete an application and send it to:

**Reno Sewer Rebate Program**  
P.O. BOX 1900  
Reno, NV 89505-1900

Applications may be obtained by:

- Writing to the above address,
- Picking up an application in person from Reno City Hall (located at 1 E 1st Street—2nd Floor),
- From our website at [www.reno.gov](http://www.reno.gov), or
- By calling (775) 334-2365.

A completed application must be received by August 30, 2013. No exceptions will be made.

You must provide your name, address, proof of involvement in the mentioned programs above, and proof that you are a City of Reno resident.

**Remember:** You must **first** be receiving benefits from previously mentioned programs to qualify for the City of Reno Sewer Rebate Program.

If you need additional information on the City of Reno Sewer Rebate Program, please call (775) 334-2365.

## Frequently Asked Questions

**Q:** I receive regular Social Security retirement benefits. Am I eligible?

**A:** **No, it must specifically be Social Security Disability or Supplemental Social Security.**

**Q:** If I received the rebate last year, will it automatically be given to me this year?

**A:** **No, you must reapply each year.**

**Q:** I own property in Reno but live outside the city limits. Am I eligible?

**A:** **No, you must be a City of Reno resident at time of application.**

**Q:** I receive VA widows benefit. Am I eligible for the rebate?

**A:** **No, you specifically must be a disabled veteran.**

**Q:** I receive SSD for my disabled child. Am I eligible for the rebate?

**A:** **No, you must be the individual who is disabled to be eligible for the rebate.**

**Q:** Is there a specific percentage of disability that determines VA eligibility?

**A:** **No, any percentage of VA disability triggers eligibility for the rebate.**

**Q:** I rent, and pay my rent on time, but the property has a delinquent sewer account, am I still eligible for the rebate?

**A:** **The rebate is based on proof of rent payment and occupancy (lease/rental agreement)**